

Reports can be made directly to Cortland County Health Department Compliance Officer

If you suspect fraud **relating to a Cortland County Health Department service provider**, make a report by contacting our Compliance Officer

- Reports may be made electronically, by mail, email or phone
- Anonymous reports may be made using the same methods listed above
- Protections are in place preventing retaliation or intimidation against anyone making a good faith report
- ALL reports will be thoroughly investigated

Reports can be made directly to OMIG

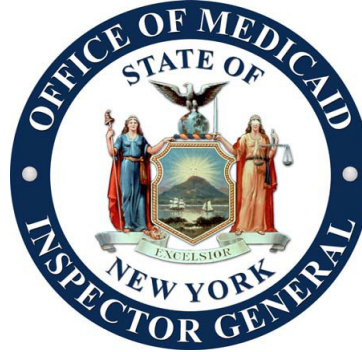
Call the OMIG fraud hotline to make an anonymous report:

1-877-87FRAUD

(1-877-873-7283)

For more information you can go online New York State Office of the Medicaid Inspector General

<http://omig.ny.gov/>



Public Health
Prevent. Promote. Protect.

Cortland County Health Department
cchd.cortland-co.org

CORTLAND COUNTY HEALTH DEPARTMENT

60 Central Ave
Cortland NY 13045
<http://cchd.cortland-co.org/>

To make a report
Phone: 607-753-5139
or
E-mail: lperfetti@cortland-co.org

CORTLAND COUNTY HEALTH DEPARTMENT

**Corporate
Compliance Program**

What You Can Do To Prevent Medicaid or Medicare Fraud

*A Guide for Cortland County
Health Department Consumers*



We all share the cost of fraud!

WHAT YOU SHOULD KNOW.....

OMIG

The Office of the Medicaid Inspector General (OMIG) was created in an effort to identify fraud, waste and abuse in the NYS Medicaid Program.

While OMIG primarily focuses on the potential for Medicaid fraud, we apply the same standards to Medicare and private insurance companies.

The Cortland County Health Department has developed a Compliance Program to address this very important issue. Our plan will be provided to you upon request or can be found at our website:

<http://cchd.cortland-co.org>

Fraud is a criminal offense...

Punishable under federal and state laws. Offenders may be liable for penalties and “per claim” pay back resulting in huge fines and even jail time.



What you can do.....

An easy way to identify fraud is to keep a record of the following information:

1. **When** a professional service is used
2. **Where** the service takes place
3. **Who** provides the service
4. **What** procedures were done during that visit
5. **What** additional testing was ordered by the provider

Examples of fraud by a provider.....

1. Billing for a service that was not provided
2. Billing Medicaid first then billing a secondary insurance again for the same service
3. Providing an unnecessary service
4. “Requiring” a return visit that is not necessary
5. Using un-licensed staff but billing for a licensed clinician
6. Billing for more time than the actual visit
7. Billing for service after the date that a patient died.



Examples of fraud by a patient.....

1. Lying about their eligibility for Medicaid
2. Lying about their medical condition
3. Forging a prescription
4. Loaning someone their Medicaid (or any insurance) card

We All Have a Role to Play

IF you suspect that fraud, abuse or waste is taking place

LET SOMEONE KNOW!

Contact the Cortland County Health Department
Corporate Compliance Officer

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