

Your Prescription Benefit Plan through Capital Rx

When it comes to your health, Capital Rx is with you every step of the way. Our top-tier services and resources are available to help you make the most informed decisions for you and your family.

Who is Capital Rx?

Capital Rx is a next generation pharmacy benefit manager, overseeing prescription benefit plans on behalf of employers, unions, and you- our members. We work hard every day to ensure your prescription plan is cost-effective while never losing sight of our ultimate mission: your health.

How can I confirm my pharmacy is in network?

You can search for in network pharmacies on the Capital Rx website or app or contact Capital Rx at 1-877-227-7995, on or after January 1, 2021.

When can I register on the website or app?

Starting on 1/1/21 you can register on the website at www.cap-rx.com or on our mobile app.

What tools are available on the website or app?

You can download a digital pharmacy card, search for the lowest cost drug at surrounding pharmacies, easily find your plan benefit and formulary, display accumulators and look up co-pay and coinsurance information and view your claims history and more.

Will my drug be covered?

You can view the formulary to determine if your medication will be covered on the Capital Rx website, on or after 1/1/21.

What will my copay be?

You can price out your medications on the Capital Rx website or app, on or after 1/1/21.

How do I set up for mail delivery?

To get started with mail service, you may either:

- **E-Prescribe:** Have your doctor e-prescribe to Walmart Pharmacy Mail Order 2625.
- **Fax:** Have your doctor fax your prescription to 1-800-406-8976.
- **Mail:** Mail us your prescription and completed order form to: 1025 W. Trinity Mills, Carrollton TX, 75006.

I have a specialty medication, what do I need to do?

1. Have your doctor e-prescribe to Walmart Specialty Pharmacy or fax your prescription to 1-866-537-0877. Make sure your prescriber includes your contact information. If prior authorization is required, your prescriber may need to take extra steps to submit your prescription.
2. A representative from Walmart Specialty Pharmacy will call you to get more information and schedule your first delivery.

When can I expect a new ID card?

Your new ID card will be a joint Medical/Rx ID card that will arrive from Excellus and will have the Capital Rx logo on it. It should arrive sometime between the middle to end of December.

Should I get a refill before January 1, 2021?

To prepare for the transition, we recommend you refill your current medication prior to January 1, 2021.

Will I have to get a new prescription from my Doctor?

If you are filling through mail order and have open refills, those will be transferred to the new mail vendor, Walmart mail. It is highly suggested that you contact Walmart mail on or after 1/1/21 to confirm that any prescriptions you expected to be transferred were. You can contact Walmart by calling 1-800-236-7563.

What if my current prescription has a prior authorization on it?

If your Prior authorization is valid past 1/1/21, it will be transferred over from ProAct and valid until the end date. If your current prior auth will not be valid after 1/1/21, then you will need to have a new prior authorization approved through Capital Rx. You will be notified via a letter stating the action you need to take.

What if I need to fill a prescription on 1/1 and haven't received my card yet?

You can provide the pharmacy with your member ID and the following information. That should be all they need to process the claim.

- RxBIN 610852
- RxPCN CHM
- RxGroup JD40
- If they are still unable to process, you can have them contact Capital Rx at 1-877-227-7995 or download a temporary ID card on the website or mobile app.

How will I know if I need to change pharmacies?

If you are filling at a mail or specialty pharmacy, you will need to change pharmacies. You will receive a letter explaining the action you need to take to move to the new pharmacy.

Welcome to Your New Prescription Benefit Program

Your Prescription Benefit Plan through Capital Rx

When it comes to your health, Capital Rx is with you every step of the way. Our top-tier services and resources are available to help you make the most informed decisions for you and your family.



Using Your ID Card at Retail Pharmacies

Please present your new combo medical / Rx card along with your prescription to any of our 60,000+ retail pharmacies every time you fill your prescription.






Getting a 90-Day Supply of Your Prescriptions

If you are prescribed a 90-day prescription for maintenance medications (e.g. long-term conditions like arthritis, asthma, diabetes, high blood pressure or high cholesterol), you can save time and money with mail service.

Getting started with Walmart mail service: Prior to your first fill by mail, please call 1-800-236-7563 or mail a completed order form to 1025 W. Trinity Mills, Carrollton TX, 75006. This form can be downloaded at www.walmart.com/homedelivery.

Choose one of the following options to submit your prescription:

-  **E-prescribe:** Have your doctor e-prescribe to Walmart Pharmacy Mail Order 2625.
-  **Fax:** Have your doctor fax your prescription to 1-800-406-8976. Faxed prescriptions may only be sent by a doctor's office and must include patient information and diagnosis for timely processing.
-  **Mail:** Mail us your prescription and completed order form to 1025 W. Trinity Mills, Carrollton TX, 75006.



Prior Authorization/Step Therapy/ Quantity Limit

In order to ensure safe and appropriate use of certain medications, your prescription benefit program may have prior authorization, step therapy, and/or quantity limits for certain medications.

Prior authorization requires you and your physician to obtain approval from Capital Rx prior to medication being dispensed.

Step therapy is when your prescription benefit requires you to try another medication (usually a generic) prior to starting the medication your physician prescribed (usually a brand).

Quantity limits only allow you to receive up to a maximum dosage or quantity for certain medications, based on clinically approved prescribing guidelines.

Call customer service at **1-877-227-7995** to determine if your medication(s) are subject to prior authorization, step therapy, and/or quantity limit requirements.



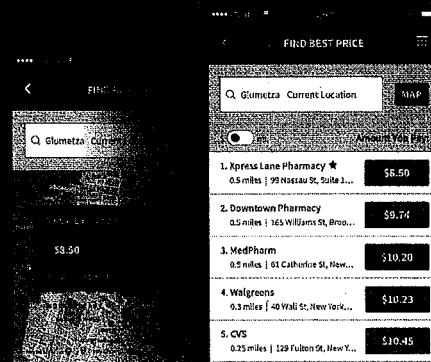
Specialty Medications

Once you get a new prescription for your specialty medication, follow these easy steps:

1. Have your doctor e-prescribe to **Walmart Specialty Pharmacy** or fax your prescription to **1-866-537-0877**. Make sure your prescriber includes your contact information. If prior authorization is required, your prescriber may need to take extra steps to submit your prescription.
2. A representative from Walmart Specialty Pharmacy will call you to get more information and schedule your first delivery.

Questions? The Member Help Desk is available 24 hours a day, 7 days a week at **1-877-227-7995**.

Our new digital app has all of the information you would expect with added features!

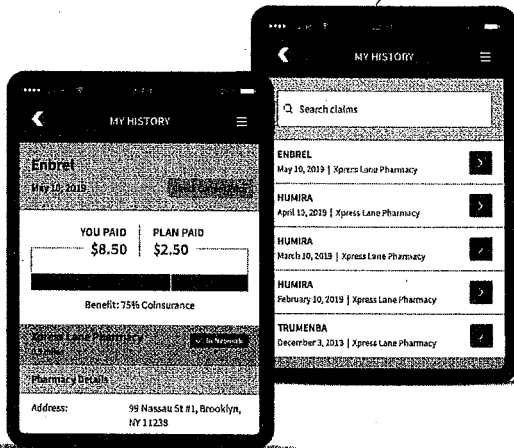


Search "Capital Rx" to download on the app store



Google Play

App Store



Search for the lowest cost drug at surrounding pharmacies



Find a pharmacy



View your claims history



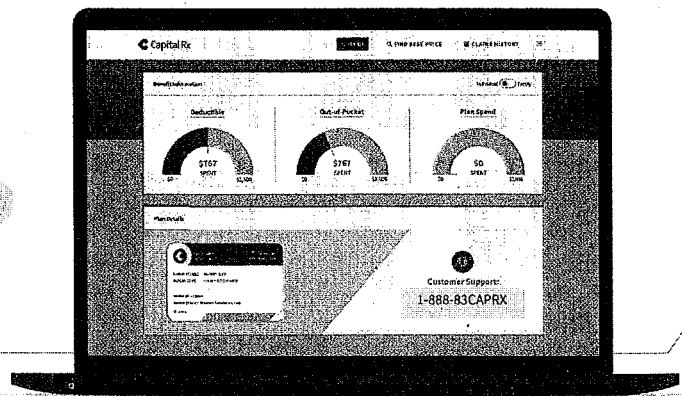
Download a digital pharmacy card



View which drugs are covered under your plan



See how much money you have paid toward copay or coinsurance



To learn more or register, please visit www.cap-rx.com.